

BEFORE THE PUBLIC SERVICE COMMISSION

OF THE STATE OF DELAWARE

IN THE MATTER OF THE APPLICATION)
OF CALLCATCHERS, INC. D/B/A)
FREEDOMVOICE SYSTEMS FOR A)
CERTIFICATE OF PUBLIC)
CONVENIENCE AND NECCESITY TO)
PROVIDE TELECOMMUNICATION) PSC DOCKET NO. 16-0745
SERVICES WITHIN THE STATE)
OF DELAWARE)
(SUBMITTED JUNE 26, 2016;)
FILED AUGUST 11, 2016))

ORDER NO. 8936

AND NOW, this 6th day of September, 2016, the Delaware Public Service Commission (the "Commission") determines and orders the following:

WHEREAS, on August 11, 2016, CallCatchers, Inc. d/b/a FreedomVoice Systems ("FreedomVoice" or the "Company") filed a completed application (the "Application") with the Commission seeking a Certificate of Public Convenience and Necessity ("CPCN") to allow it to provide intrastate long distance telecommunications services within the State of Delaware; and

WHEREAS, FreedomVoice has requested a waiver of the requirements of 26 Del. C. §208(b) requiring the Company to keep its books and records in an office within this State; and

WHEREAS, FreedomVoice provided the appropriate affidavit of publication of notice of the Application in the Delaware State News. The Commission Staff ("Staff") reports that it received no formal comments or objections regarding the Application within the required 20-day notice period; and

WHEREAS, Staff reports that FreedomVoice has provided sufficient information evidencing that it has the financial, technical, and operational capabilities required for a CPCN as set forth in the Section 203A of Title 26 of the Delaware Code and the Commission's "Rules for the Provision of Telecommunications Services," 26 Del. Admin. C. §4001 (the "Rules"); and

WHEREAS, the Commission determines that a CPCN should be granted to FreedomVoice to authorize it, as a public utility, to offer intrastate long distance telecommunications services under the provisions of 26 Del. C. §203A and the Rules subject to the conditions set forth below;

**NOW THEREFORE, IT IS ORDERED BY THE AFFIRMATIVE VOTE OF
NOT FEWER THAN THREE COMMISSIONERS:**

1. That pursuant to 26 Del. C. §203A and Subchapter VII-A, Chapter 1 of Title 26 of the Delaware Code and the Rules, the Commission grants to CallCatchers, Inc. d/b/a FreedomVoice Systems a CPCN to operate as a public utility and provide intrastate long distance telecommunications services in the State of Delaware as described in the Application.

2. That FreedomVoice shall provide intrastate long distance telecommunications services in the manner required by the Rules and at all times shall comply with all applicable provisions of the Delaware Code, the Commission's Rules and Regulations, and all other applicable laws, rules, regulations, and orders.

3. That the provisions of 26 Del. C. §208(b) are waived, and FreedomVoice is authorized to maintain its books and records relating to its Delaware operations outside of the State of Delaware; provided,

however, and upon the condition that, FreedomVoice shall provide to the Commission at its Dover, Delaware office, in a timely manner and upon the written request of the Commission's Executive Director, all such books and records relating to FreedomVoice's Delaware operations as the Commission may deem reasonably necessary from time to time for review and copying. If the Commission must review the Delaware-related books and records of FreedomVoice at a location other than at the Commission's Dover, Delaware office, FreedomVoice shall pay for the expenses of such review.

4. That a violation of this Order, the Commission's Rules and Regulations, or other applicable law, rule, regulation, or order may result in suspension or revocation of the CPCN.

5. That the Commission reserves the jurisdiction and authority to enter such further Orders in this matter as may be deemed necessary or proper.

BY ORDER OF THE COMMISSION:

Chair

Commissioner

Commissioner

Commissioner

Commissioner

ATTEST:

Secretary